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PSA's HR head named Best 'Human Resources Leader'

She won the HRM award from a field of eight contenders

(SINGAPORE) Port operating giant PSA International recently added another feather to its cap when its global head for human resources and corporate affairs Caroline Lim was named Best 'Human Resources Leader' by an industry magazine.



PSA handled a record 58.9 million containers through its global terminals in 2007. Ms Lim provides HR leadership for operations at 28 port ventures in 16 countries.

A 20-year HR veteran and formerly a regional vice-president at Ernst & Young based in Hong Kong, Ms Lim was head-hunted for PSA, which she joined in April 2003.

The PSA story may have impressed the judges who gave her the HR award, she reckons. 'It's a tale of a Singapore icon on a transformational journey to become a global multi-national company,' she said in a PSA newsletter announcing her win.

Tale of success: The PSA story may have impressed the judges who gave her the HR award, says Ms Lim. PSA handled a record 58.9 million containers globally in 2007

'Facilitating this journey in terms of PSA's global identity-building, culture-change and people-strategies is my heartfelt and most passionate HR mission to date.

'I share this award with the leaders, employees and unions of PSA around the world.'

Ms Lim, the mother of a son at university, came out tops in the fifth run of the annual HRM Awards. Her award was based on the results of one of the year's largest industry surveys, in which more than 1,520 HR and related business professionals.

Finalists were nominated by Singapore-based employers, including local and multinational companies, government agencies and small and medium-sized enterprises.

The PSA senior executive won from a field of eight contenders mostly from major well-known global companies.

The finalists were nominated by industry players for their 'excellence in leading and matching the business interests of the organisation to its workforce needs, skills, relevance and overall effectiveness'.

Judging criteria included strategic thinking and planning, business sensitivity and savvy, communications effectiveness, innovation, and being a leader of organisational improvement and champion of change.